

# Waterlines



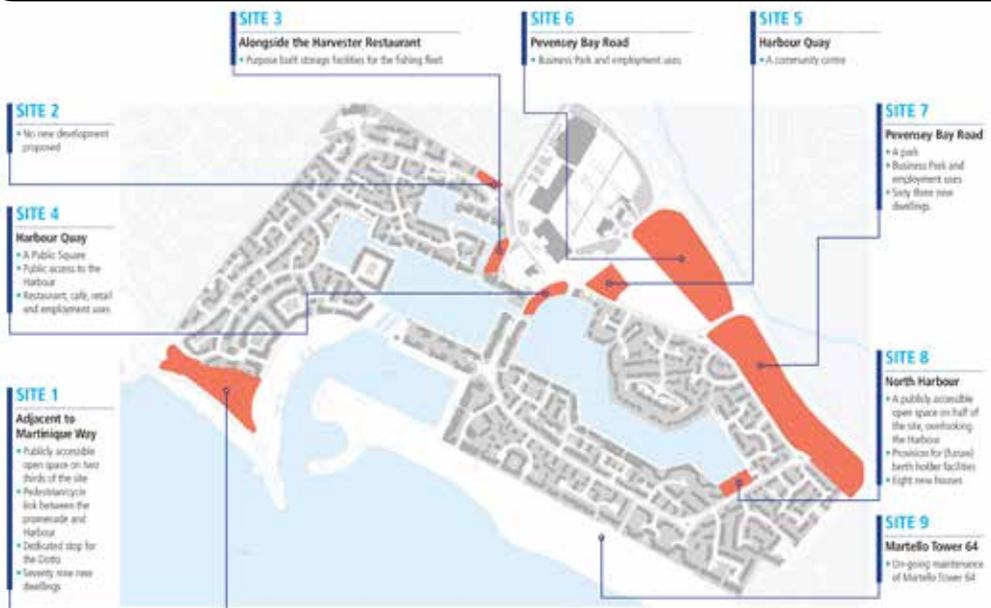
The Newsletter of the Sovereign Harbour Residents Association

Issue 69

[www.shra.co.uk](http://www.shra.co.uk)

February, 2013

## 2013 Looking Good for Sovereign Harbour



There have been times over the past few years when the prospect of the harbour development being completed to the satisfaction of the residents seemed totally out of reach. Not only did it seem the light at the end of the tunnel had been switched off, it seemed to have been completely removed.

However, the extraordinary response by harbour residents to the Local Development Framework (LDF) Core Strategy consultation highlighted their dissatisfaction with the vision for the Sovereign Harbour Neighbourhood presented by Eastbourne Borough Council (EBC)

Fortunately, EBC listened to residents' concerns and concluded that the town should be developed around two sustainable Centres, the Town Centre and Sovereign Harbour. It was decided that a Supplementary Planning Document (SPD) for the Sovereign Harbour Neighbourhood was needed. A cross party working group, chaired by Stephen Lloyd MP, was formed to create it and the SHRA was invited to take part.

A process was started that obliged all interested parties to re-examine their positions, and work together towards the common goal of creating a "Master Plan" that met residents' aspirations

and incorporated the physical and social infrastructure necessary to make the Sovereign Harbour neighbourhood truly sustainable. It was, however, necessary to recognise that this plan must also take account of the commercial interests of the land owners, Sovereign Harbour Ltd. (SHL), and the severe financial constraints under which local government currently has to operate.

This process has now been underway for about two years and, although it has not always been easy, the parties involved have finally reached a position with which they can all feel reasonably comfortable, and which respects the constraints under which they all had to operate.

Sovereign Harbour Limited, which owns nine of the remaining eleven harbour development sites, is now ready to present its proposals for the completion of the harbour development to residents at an exhibition to be held at the Sovereign Harbour Yacht Club on Friday 1st March from 6:00pm to 9:00pm and on Saturday 2nd March from 10:00am to 3:00pm. The proposals form the basis of a planning application which, it is expected, will be submitted to Eastbourne Borough Council (EBC) in due course. Importantly, the plans closely reflect the views expressed by residents at the final SPD public consultation.

Fuller details of the proposals are outlined in SHL's exhibition brochure, which is included in this issue.

At the heart of the proposals are a number of social and leisure facilities, including a stunning community centre, parks, playing spaces and other public open spaces.

Business parks are proposed for Sites Six and Seven that will, hopefully, bring much needed new, well paid, employment to Eastbourne. "Landmark" buildings will create an eastern gateway to the town.

Additional restaurants, shops and offices are proposed in a new Waterfront

development on Site Four, that will include an open space that can be used for outdoor events. Being at the centre of the harbour village, this will be designated "The Village Square" and become the focal point for harbour activities.

Work is also in progress to create a permanent home for the harbour fishing fleet on Site Three. It is anticipated that this development will enhance the value of the harbour as a tourist destination.

Following the completion of a Section 106 agreement with PRUPIM, and the decision of the Planning Inspector that the Sovereign Harbour Retail Park and Waterfront should retain "District Centre" status, the path is clear for the refurbishment of the retail park to begin. Significantly, there is now no reason that the long overdue cross-harbour bus link should not be established as a priority.

It is also anticipated that stronger physical links will be established between the refurbished retail park and the enhanced Waterfront, creating a destination for tourism and leisure that will be a huge asset for Eastbourne and put Sovereign Harbour truly on the map.

Of course, nothing is for nothing, and there is a price to pay. To finance the social infrastructure, 150 new homes will be built, the majority of which will be houses, not apartments. Crucially, this will be the maximum additional housing allowed by the SPD until 2027.

It is inevitable that some residents will be unhappy with these proposals, but the social infrastructure that will be provided is far greater than could reasonably be anticipated from the proposed development. They represent, in the view of the SPD working group, the best possible outcome.

SHRA Chairman, Jan Weeks said: "I'm cautiously optimistic that 2013 will be an important year for Sovereign Harbour. My thanks to everybody who has invested so much of their time towards reaching this position."

# BAD BARNET

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## Another Special Offer for SHRA Members

New Waterlines sponsor, Bad Barnet is offering an introductory discount to SHRA members. Newly owned and managed barbers, Bad Barnet, offers everything you'd expect from a gentlemen's groomer in the 21st century.

The two barber shops in Polegate and Hailsham have been given a new lease of life by owner and harbour resident Matt Lawrence; a fresh lick of paint and some love and care has transformed the Hailsham barber shop, and Polegate now has a new comfortable and spacious waiting area.

If you're not already a customer, there are plenty of reasons to try Bad Barnet. Both barber shops are open from 8:30am - handy for those who want to pop in before work - with late opening on Thursdays.

The Hailsham barber shop is also open on Sunday mornings 10am until 1:00pm. There is easy, free parking at both shops and Polegate is conveniently

located beside the station.

Bad Barnet is also the only member of the British Barbers Association within Eastbourne and Wealden.

## Everything is Free



Eastbourne Freecycle is an online reuse group, set up to save things from going to landfill in Eastbourne and the surrounding areas.

This works quite simply, with members offering items they no longer want, and asking for things they do. Recent items on the group include plant pots, sofas and cat food, and requests often ask for children's clothes and white goods.

There is one simple rule for Freecycle - everything is free. Joining is free, posting messages is free, and every item given or received is done so for free, so as

well as being a fantastic environmental resource it's a great community one as well.

As well as local residents, Eastbourne Freegle is open to businesses, charities and community groups, so we hope you may be interested in joining the 4,500 existing members.

Another significant benefit to local groups is the community event feature - you can advertise any community events for free from the website (on the right of the page once you're logged in), and all our 4,500+ members will be informed, so it's a great way of spreading the word - from one-off events or fund-raisers to regular meetings and get-togethers. <http://uk.groups.yahoo.com/group/EastbourneFreegle/>

**"Opinions" by Michael Morland**



In researching and actually writing my books *"Democracy Needs YOU"* and *"Your Health ... It's Up To YOU"*, I met many people around the Waterfront while compiling my notes, and invariably ended up discussing "content", some of which crept into the published text.

I found the exchanges both stimulating and constructive. My aim is to recreate that mode and quality of exchange where all benefit from widening ones

thinking and areas of appreciation.

My books are centred around the "individual", that's **you** and me, and our inherent responsibility of being a fully-fledged individual (a quality gifted to all of us free at birth), within an ever evolving society.

**Change** is needed, provoked by **flexible** and **innovative** thinking, that steps outside the "square" our current society's democratic systems tend to rigidly identify us within. In my **"Opinion"**, such a change is required if we are, as a collective society of individuals, to be genuinely sustainable.

My vision is to discuss subjects on which constructive contribution is possible, with the emphasis on "giving", not on "what I want". That might sound a bit idealistic, but it really depends on those present.

I will, therefore, be in "Gringo's" at the Waterfront for coffee at 11:30 on Monday 25th February; I hope some of you will join me and save me from drinking my coffee alone. If it is a success, perhaps we can do it again, as and when we feel it appropriate.

**Vets need a Goalie**



The Sovereign Harbour "veterans" (40 plus) football team has been running for almost six years, and is now fully subscribed, but the waiting list is open to prospective members.

The club is, however, in need of a goal keeper so, if you think you could fit the bill, please contact Frank Milmoie; contact details below.

The group meets every Sunday morning for a 'kickabout' and five-a-side matches between themselves, either on the Astroturf facilities at Sussex Downs College during the summer, and indoors at Moira House Sports Hall, Meads, during the winter.

For more information, or updates on the membership situation,

visit [www.shvets.org.uk](http://www.shvets.org.uk),  
e-mail: [vetsfooty@hotmail.com](mailto:vetsfooty@hotmail.com)  
or call Frank on 07771-610158.

### Member discounts on Town Centre Eating



Town Centre restaurant, Will's, is the latest establishment to offer discounts to Sovereign Harbour Residents Association members.

From Monday to Thursday, Will's is offering SHRA members 10% off food during the day and 15% off food in the evening, but only on production of your SHRA life membership card.

Will's, a fully licensed, family run

restaurant in Eastbourne's Hyde Gardens, uses fresh local produce to offer high quality meals throughout the day and evening. Visitors are welcome to just pop in for a coffee and cake or even a glass of wine!

Set below street level, Will's is a cosy, romantic setting in the evening but still bright and welcoming during the day. It's also perfect for small functions and parties.



Will's is passionate about giving residents of and visitors to Eastbourne a place to eat and drink in comfort with delicious food at a reasonable price and is able to offer delicious meals without the use of a microwave!!

Everything at Will's is made on site, so the staff are able to be very sensitive to those with special dietary requirements as they know exactly what goes into their food; they even bake their own gluten free bread!

For more information, visit:  
[www.wills-restaurant.co.uk](http://www.wills-restaurant.co.uk)

### Adult Exercise Classes

Exercise classes for adults are now being held at the Harbour Medical Practice.

If you would like to join in "Pilates for Adults" or "Healthy Sixties" for the over sixties, or would like more information, please contact the Medical Centre reception desk on 01323-470370 .

# SANDERS

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### Sovereign Harbour Bus Services



Sovereign Harbour currently has hourly bus services to the Town Centre starting from both North and South Harbours (route 51). Additionally, those living close to Pevensey Bay Road can also use the more frequent 99 service to and from the Town Centre. There have, however, been a number of complaints about the 51 service, mostly concerning regular late running, and occasional cancelled services.

In response to residents' concerns, Cllr Patrick Warner is arranging to meet the local Operations Manager, and would be interested to know how many more residents may have experienced problems. If you have any comments about bus services, please contact him directly.

E-mail:

[councillor.warner@eastbourne.gov.uk](mailto:councillor.warner@eastbourne.gov.uk)

Telephone: 07825-567888

(please leave a voicemail with your number if you don't get a response)

Twitter: @CllrWarner

Post:

2 St Lawrence Mews  
Sovereign Harbour North  
Eastbourne, BN23 5QD

or

Members Room  
Town Hall,  
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### Your Photographs on Harbour Christmas Cards



The Bright Ideas Christmas cards, showing harbour snow scenes, were a great success in 2012, so Bright Ideas is already planning for its 2013 range.

They are, therefore, looking for suitable images for the range, and are asking local photographers to submit their harbour photographs for consideration. The only conditions are that they must be taken at Sovereign Harbour, must reflect the Christmas season and must be of high enough resolution for printing.

The names of the those who take the selected photographs will be printed on the back of the card, and the photographers will be given fifty of the cards for their own use.

Recent weather conditions have been ideal, so why not check through your photographs to see if you have any that could be suitable and, if you do, e-mail them to: [steve@scsmarketing.co.uk](mailto:steve@scsmarketing.co.uk)

### Could You Lead This Project?



The Carnival Crew is a collective of harbour residents and organisations who work together to deliver the Sovereign Harbour Community Float for the annual Eastbourne Sunshine Carnival.

Under its former name, SHECAT, a team of thirty enthusiastic volunteers raised funds and designed and constructed a float and costumes for the 2012 Eastbourne Sunshine Carnival and, thanks to the hard work of the members, the commitment from their supporters, and the generosity of their sponsors, they won a first prize.

This years carnival will take place on 25th May, and the crew are looking for new volunteers to join the project. More importantly, they are looking for a new leader, who can drive the project forward and, hopefully, repeat the success of 2012.

If you have the time, experience and energy to take on this exciting role, the crew would like to hear from you. For more information, visit: [www.carnivalcrew.info](http://www.carnivalcrew.info) or e-mail: [alison@carnivalcrew.info](mailto:alison@carnivalcrew.info).

## Community Police Update

by PC Ed Faulkner



**PC Ed Faulkner**  
**07787-685813**



**PCSO Martin Hylands**  
**07909-873787**

We have been enjoying a relative period of calm from a crime point of view, this underlines how safe the harbour is to live and work in. However this does not mean we can afford to relax, and our work continues.

I wanted to focus on how important it is to pass any information to us that you think is odd or suspicious. We cannot be everywhere all the time, however, as residents of the Harbour you are likely to see a lot of the daily "goings on" in the area.

We would never want to turn everyone into "nosy parkers", but we would always encourage people to report either to Sussex Police or Crimestoppers when something catches your eye as odd, or unusual.

It might be a vehicle that pulls up outside an address and leaves without anybody getting out, a strange smell coming from a property, or a suspicious character hanging around your neighbourhood.

We will never say you are wasting our time, and we would prefer to hear rather than not. Usually there is an honest explanation, however very often the best way to catch a criminal is to catch them in the act.

You can contact us on the usual numbers, or "Crimestoppers" on 0800 555 111. You might prefer to use the Crimestoppers website: [www.crimestoppers-uk.org/](http://www.crimestoppers-uk.org/)

## North Harbour Foul Water System Adopted at Last



Southern Water has, at long last, adopted the remaining foul water pumping stations in the North Harbour.

This means that the main sewage infrastructure is now the responsibility of Southern Water. This includes the three pumping stations on Pacific Drive and the station in Caroline Way, as well as the pumped and gravity fed sewers within Pacific Drive.

For water supply or waste water emergencies, blocked drains or possible pollution, call: 0845-278-0845.

## Rough Sleeper Hotline

A project that started in London to identify and help rough sleepers has now been rolled out across the UK.

It is known that we have a number of rough sleepers in Eastbourne and this project will help to identify them and put them in touch with the service providers who can help them, by providing warm shelter, a hot meal and a change of clothing.

The recent cold weather has made locating these people even more important. If you are aware of a rough sleeper who would benefit from some help, you can report it on 0300 500 0914.



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**RNLI Update**  
 by Bob Jeffery



As mentioned in the last edition of Waterlines, our 2012 appeal exceeded our initial target by some margin; we can now reveal that a fraction short of £150,000 was donated by the good people of Eastbourne. On behalf of all the volunteers who keep this vital service operational a huge thank-you to everyone who contributed their time and cash.

The official launch statistics for 2012 have just been released by RNLI headquarters. Eastbourne lifeboats were launched a total of 107 times with the volunteer crew logging 708 hours at sea. Whilst these numbers are slightly down on previous years we were still the fourth busiest coastal station in the UK and Northern Ireland.

With the improved search and rescue capabilities of our new all-weather lifeboat 'Diamond Jubilee' we are being tasked to incidents further out to sea. Already this year we have responded to calls for assistance from vessels

well beyond the shipping lanes. On one occasion we took an injured crewman off a Belgium trawler 16 miles offshore and more recently a Dutch crewman suffered a similar injury whilst he was hauling nets 18 miles off Eastbourne and required hospital treatment. On both occasions the crewmen were brought ashore and passed into the care of the ambulance service. With the vastly increased speed of Diamond Jubilee we are able to get to where we are needed in a fraction of the time previously required which will inevitably improve our chances of saving more lives at sea.

Unfortunately we are not always able to save boats that suffer mishaps at sea. Recently we were called to a boat fire off Beachy Head; the owner of a 27ft motor cruiser had anchored his vessel and was getting ready to enjoy a spot of fishing when he noticed thick smoke coming from inside his boat. Unable to get to his VHF radio he fired off some distress flares which luckily were spotted by other vessels in the vicinity. The owner was taken off his stricken vessel but the fire had taken too strong a hold for any further action. We took the boat under tow to avoid it being a hazard to navigation and put it ashore for Eastbourne Fire and Rescue service to deal with.

Finally, with the new boating season just round the corner, a timely reminder of the RNLI's free 'Advice on Board' programme. Boat owners can request a visit by a qualified advisor to discuss any aspect of boats and boating. Details on our website at [www.eastbournernli.org](http://www.eastbournernli.org)

## Harbour WI (by Judy Latter)

Considering how cold and wintry it was, the first meeting of the year for the Harbour W.I. was very well attended with over 70 members and 5 guests. The speaker for the afternoon was Brian Freeland who gave the Ladies an interesting talk on the history of Eastbourne's Theatres. He'd had a career as a Theatre Manager, having started as a trainee at the London Palladium, so he knew a good theatre from a bad one and the Ladies forgave him when he said that none of Eastbourne's Theatres were particularly good or well designed! He went on to explain that the Devonshire Park is 'pretty but impractical', the Hippodrome is falling down and the Congress was only built to last 50 years which is up this year! He suggested that they should all be demolished and have a new purpose built Theatre. He finished by saying – "We deserve something better!"

The Craft Club postponed their January meeting because of the snow but will meet again next month at Pevensey Bay Baptist Church on 18th February to make decoupage cards. Twenty-one members of the Lunch Club enjoyed a delicious lunch at the Hydro on the 23rd January and the 4th Monday Club met on 28th January in Simply Italian for a book review discussion on Jenny Éclair's book – 'Life, Death and Vanilla Slices'.

Social Secretaries, Beryl Lloyd-Jones and Pauline Hale told the ladies about trips and outings planned for the coming months – an afternoon shopping trip to Shoreham on February 21st, a matinee performance of 'Midnight Tango' on March 14th at the Congress and Afternoon Tea and a 'Bring and Buy' at the Langham Hotel on April 4th – all of these outings are already very well supported!

The meeting in February will be on the 11th and the speaker, Pam Goodall is giving a talk on the demise of our High Streets entitled 'The Tesco Effect'

The Harbour W.I. has reached a maximum for the premises where it is held, but visitors are welcome by prior arrangement with Frances Harrap on 01323 472649.

Information is also available on the SHRA website. [www.shra.co.uk/wi](http://www.shra.co.uk/wi)

## Neighbourhood Panels

Neighbourhood Panels are all about putting local communities, their needs, their issues and their priorities, at the heart of local policing. With this aim in mind the first panels in Eastbourne were introduced in 2008. Twenty-one panels were formed, in three districts; the Sovereign Harbour panel was one of the first.

Each Panel is autonomous, although, due to the geographical area, some have been assimilated by neighbouring panels. However, district panel chairmen meet quarterly to discuss areas of common concern, and all panel chairmen meet twice a year

Each Neighbourhood Panel's priorities vary according to the nature of the area covered, and the particular needs of the local community.

Neighbourhood Panels are nonpolitical, with the emphasis on empowering communities from the grass roots level. They can co-opt expertise from any appropriate source, as and when necessary. They can address crime and antisocial behaviour, environmental issues, highway issues, in fact all the needs of local people, and are most effective when members of the local community feed in their every-day concerns and issues. The Sovereign Harbour Neighbourhood Policing Team, Sgt. Ripley, PC Ed Faulkner, PC Louis Thompson and PCSO Martin Hylands together with other agencies are very active in supporting the panel's aims.

The Sovereign Harbour team is made up of twelve residents, who represent areas of North and South Harbours,

together with our county and borough councillors, Premier Marinas, the Waterfront Traders, officers from Eastbourne Borough Council, the police, and invited guests.

The Sovereign Harbour Neighbourhood Panel meets four times a year, but can have emergency meetings if required. Due to the lack of convenient facilities they are closed meetings.

Crime on the harbour is low and we want to keep it that way. To learn more, and get information about the Sovereign Harbour Neighbourhood Panel, visit: [www.shnp.org](http://www.shnp.org)

### Progress on Promenade Repairs



In the August issue of Waterlines, we reported that Councillor David Elkin had committed to getting the badly repaired harbour promenade adjacent to Hamilton Quay restored to its original condition.

Cllr. Elkin has now informed us that, after protracted negotiations, the Hamilton Quay developers have agreed to fund the repairs. Even better news is that, as a result of the negotiations, the developers have arranged for ESCC Highways to adopt both of the Hamilton Quay promenades.

As usual, procedures need to be followed, so there will be a delay before the work is completed. Cllr. Elkin, however, has assured us that he will be closely monitoring progress.

### New Pedestrian Warning Lights, Sirens and Barrier



Premier Marinas has recently installed new signage and warning lights on all pedestrian bridges around the harbour.

These have been upgraded to improve the safe operation of the bridges and to improve pedestrians' awareness of when the bridges are being operated.

Pedestrians are, however, still ignore the lights and sirens and walk onto the bridges after the opening procedure has been started. Not only is this very dangerous, it also delays the operation for everyone.

Premier Marinas has just placed an order for a dedicated CCTV camera to be installed on each bridge which will record all activities in the area and improve the safe operations of the bridges.

Premier Marinas would like to remind all pedestrians that they **must** stop when the red light flashes and keep out of the yellow hatched area to allow the barriers to descend and the bridge to open.

The operating staff will do their utmost to complete the process as soon as possible to allow access across the bridge.

## Harbour Friends Update

(by Elaine de Biracli Levy)

A fun quiz was held after the Special General Meeting on 21st November. Six teams joined in to what turned out to be an enjoyable evening. The winning team was entitled to a cash prize of £26, but they chose to donate this to the MS charity. Well done to them and thank you for the donation which is now being passed on.

As expected, December was a busy month for Harbour Friends. On the 9th December, the Christmas spirit was welcomed in by the Jigsaw choir singing a variety of lovely tunes and carols. Monies raised on the night were donated to the JPK Project charity. Many thanks to the choir for giving their time so willingly. Many thanks to Gilly Smith for arranging such a lovely evening.

The Christmas party night at the Langham Hotel proved to be a great success. Tickets for the event quickly sold out well in advance due to the well deserved reputation of the Langham. The excellent food, combined with the opportunity to dance and then have a flutter in the mock 'Casino' made the evening extra special. A fabulous night all round.

A raffle ticket was included in each ticket. The winners were: First prize of cash to Yvonne Leigh; second prize, M&S vouchers went to Mo Sillitoe; third prize of a bottle of Champagne to Hillary Orrom. Minka Beetsman collected the fourth prize; a tin of Quality Street.

The photo competition prize was won for the second year running, by Joyce Lee. The photograph will be used as the background on next year's membership cards. Congratulations to all winners and thanks to all those members who helped the night to go with a swing.

Harbour Friends AGM was held on 23rd January. Further Harbour Friends events for 2013 are in the planning stages. If you are a member, you will receive information via email. If you are not a member, why not join.

We meet every Wednesday evening at the Yacht club. For more information contact: Gilly Smith on 01323 470366 or Brenda Newland on 01323 470114.

## Haven Beacon PTFA Update

by Wendy Smith

The Haven Beacon Parent, Teacher and Friends Association (PTFA) is made up of parents, teachers and friends of the Haven VA CE/Methodist Primary School.

Our purpose is to work in partnership with the school to raise money and provide for non budget items for the school, to enhance the learning experience the children have at the school. This includes paying towards coaches for each class to have an educational trip during the year and providing funds for the school museum service which allows teachers to borrow extra resources to bring to life the topics they are teaching the children.

We also organise for Father Christmas to visit all the children in the school, which the younger ones particularly enjoy!

We are grateful for the support of the local community at the events we have held, most recently the Christmas Fayre which raised £759. We are planning to buy a basket of books for each class from the money we raised in order to support the new reading scheme the school is using.

Our next event will be an Easter Cake Sale with a Second Hand Children's Book stall and Easter Egg Raffle on Friday 22nd March at 3pm.

We also run Phil the Bag - collecting bags of old clothes, shoes, handbags, belts and linen. As well as supporting re-use and recycling, it also generates funds for the school. All money from Phil the Bag goes towards the Year 6 residential trip each year.

If you have any items of clothing you want to get rid of please bring them to school on the **morning of Friday 26th April, before 9:00am**, as we have no storage space

The UK charity with its Head Office at [26-27 The Waterfront](#)

Tel/Text: 0300 111 1113 Email: [enquiries@hearinglink.org](mailto:enquiries@hearinglink.org)

[www.hearinglink.org](http://www.hearinglink.org)  

*If you are hearing impaired, you will know of the challenges that hearing loss can bring, many of which are overlooked or misunderstood by others.*

Hearing Link is the organisation that makes it easy for people to find information, services and support, and that makes it easy for them to connect with others so experiences and knowledge can be shared.

As well as being a fantastic point of contact for people with any level of hearing loss, Hearing Link is also for partners, family and friends, because hearing loss doesn't just impact on the person concerned.

Hearing Link is a UK-wide charity that was formed in 2008 from the merger of two highly regarded, national organisations: The LINK Centre for Deafened People and Hearing Concern.

## Hearing loops & T-settings

Amongst its many services and activities, Hearing Link is encouraging more and better hearing loops to be made available in Eastbourne.

Hearing loops (or induction loops) can be placed in facilities and venues to make it easier for those who use hearing aids or cochlear implants to hear. The user's aid must have a T-setting, which is a function activated by audiologists when the aid is fitted or maintained.

**Be a checker or be checked** - if you can help to check and provide feedback on hearing loops, or if you have a venue that you would like checked, contact **Rhiannon Barker at Hearing Link**.

## Dates for your Diary

**8 February**, 2-4pm - *Information session on hearing aids & hearing loops* - The William and Patricia Venton Centre, Junction Road.

**22 February**, 1.30pm - try out a good hearing loop at a matinee film showing by AGE Concern Eastbourne - [www.ageconcerneastbourne.co.uk](http://www.ageconcerneastbourne.co.uk)

**6 & 7 October** - attend the *International Hearing Loop Conference* hosted by Hearing Link in Eastbourne