

# Online shopping

What you need to know

## Check the web address

Always check you're on the correct website. Criminals can set up fake websites that have a similar design and web address to the genuine site.



## Is it a secure page?

Web pages you enter personal or financial details into should display a locked padlock sign and have a web address that starts with **https**. This means your connection to the website is secure.

## Phishing

Don't click on links or attachments within unsolicited emails. The number of online shopping related phishing emails increases significantly during the holiday period.



## Bank transfers

65% of Action Fraud reports during the 2016 Christmas period were linked to online auction sites. Don't pay for goods or services by bank transfer unless you know and trust the person.